

## **HARRIET JACOBSTER, Au.D., CCC-A, CHC**

*Lyric Audiology, PLLC*

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**(Website: [www.lyricaudiology.com](http://www.lyricaudiology.com))**

**Skilled Audiologist and Certified Health Coach with unique entrepreneurial spirit, supervisory experience and forensic expertise**

**Award-winning audiology practice specializing in the evaluation and treatment of Tinnitus and Decreased Sound Tolerance**

### **ACCOMPLISHMENTS**

- Created and supervised Audiology and Hearing Aid dispensing practices for both college and physician-based practices
- Developed, supervised, controlled, and implemented policies and procedures in focused clinical programs
- Built and managed all aspects of a successful private practice including financials, work schedules, supervising staff, program development, and selection of appropriate clinical practices and procedures
- Negotiated contracts for medical facilities and the Veterans Administration,
- Expert Witness and Disability Consultant for various Veterans and Legal Organizations
- Winner, Readers' Choice Award Winner Best Hearing Aid Clinic, Mid-Hudson Valley NY 2017, 2018, 2019, 2020, 2021, 2022
- Winner, Readers' Choice Award Winner Best Audiologist, Mid-Hudson Valley, NY 2022

### **CORE COMPETENCIES**

#### **Clinical**

- Complete pediatric and adult audiological diagnostic evaluations
- Compensation and Pension (C&P) evaluations and Veterans' Appeals
- Tinnitus Evaluations and Therapy
- Oto-Neurological and Vestibular Assessments
- Hearing Aids: Evaluations, Dispensing and Programming
- Aural Rehabilitation and Speech Reading
- Newborn Hearing Screenings, Early Intervention
- Auditory Processing Evaluations

#### **Academic**

- Clinical Supervisor in Audiology, Graduate and Undergraduate
- Developed Course Curricula
- Taught undergraduate courses in
  - Introductory and Advanced Audiology
  - Speech and Hearing Science
  - Anatomy and Physiology
- Student Advisor

#### **Business and Managerial**

- Private Business Entrepreneur
- Audiology Supervisor for two New York City Hospitals
- Managed day to day procedures of a hearing aid dispensing clinic
- Created Business, Financial and Marketing Plans
- Insurance Billing and Coding, Maintained Accounts Payable and Billable
- Ensured Quality Assurance and Compliance in business and clinic

## EDUCATION

- Nov. 2000** Au.D. (Doctor of Audiology). Nova Southeastern University, Ft. Lauderdale, Florida  
Title of Professional Research Project: "The Efficacy of Chirp Stimuli in Notched Noise to Obtain Frequency Specific Auditory Brainstem Responses"
- 2004-2008** Doctoral Studies, Speech and Hearing Sciences, Graduate School and University Center, New York  
Obtained Masters Equivalency
- 1974** Master of Arts, Music Composition, Queens College CUNY
- 1972** Bachelor of Arts, Music Composition and Theory, Hunter College CUNY

## SPECIALTY TRAINING

- May, 2018** Tinnitus Retraining Therapy for Management of Tinnitus and Hyperacusis, Maryland, USA  
Taught by Drs. Pawel and Margaret Jastreboff
- Oct., 2019** Tinnitus Retraining Therapy for Management of Decreased Sound Tolerance, Maryland,  
Taught by Drs. Pawel and Margaret Jastreboff
- Oct., 2019** Advanced Class on Tinnitus Retraining Therapy, Maryland, USA  
Taught by Drs. Pawel and Margaret Jastreboff

## WORK EXPERIENCE

- Nov 2007- Present** **LYRIC AUDIOLOGY pllc dba Lyric Audiology and Health**  
**New Yor, New Jersey, Florida Present**  
Private Practice. Provider of on-site and contract audiological services to medical facilities, schools and the Veterans Administration. Serve both pediatric and mature populations. Designed and developed and maintain all aspects of a private business.
- Sept. 2003- Nov. 2007** **Private Practice Owner, New Jersey and Florida**
- Mar 2009- July 2010** **MAXIM GOVERNMENT STAFFING, New Jersey**  
Contract Audiologist for Veterans Administration Medical Centers  
Compensation and Pension (C&P) Examiner for audiology.  
Complete audiological, hearing aid and tinnitus evaluations and rehabilitation.
- Aug 2004- May 2005** **MERCY COLLEGE, Dobbs Ferry, New York**  
Clinical Supervisor, Audiology. Department of Communication Disorders.  
Established hearing aid clinic.
- Sep 2001- Aug.2003** **BRIDGEWATER STATE COLLEGE, Bridgewater, Massachusetts.**  
Assistant Professor and Clinical Supervisor, Audiology, Department of Special Education and Communication Disorders and Academic Advisor. Developed course curricula; implemented screening program for local schools.
- Jan 2000- May 2001** **PINECREST REHABILITATION HOSPITAL, Delray Beach, Florida**  
Staff Audiologist. Established Electrophysiology Lab for Vestibular Evaluations
- Oct 2000- May 2001** **DEAF SERVICE CENTER OF PALM BEACH COUNTY, W. Palm Beach, Florida.**  
Teacher of Speechreading. Created and implemented a full Aural Rehabilitation program.
- Mar 1999- Mar 2000** **SOUTH FLORIDA OTOLARYNGOLOGY ASSOCIATES, INC., Lake Worth, FL**  
Clinical and Dispensing Audiologist.
- Spr 1999 & Fall,1994** **NOVA SOUTHEASTERN UNIVERSITY, Ft. Lauderdale, Florida**  
Adjunct Faculty and Clinical Audiologist/Supervisor.

- July 1996 - Dec. 1998**      **BETHESDA MEMORIAL HOSPITAL**, Boynton Beach, Florida. Staff Audiologist. Pediatric and mature populations. Was instrumental in establishing protocols for Newborn Hearing Screening Program.
- Sep 1993- Dec 1994**      **OTOLARYNGOLOGIC ASSOCIATES, Lake Worth, Florida.**  
Clinical and Dispensing Audiologist.
- Jan 1993 - July 2001**      **SEE/HEAR d.b.a HMO Hearing Centers, Plantation, Florida.**  
Supervising Audiologist.

## PRESENTATIONS AND LECTURES

- 2022**      "Hearing Loss and Tinnitus: VA Disability Claims and Appeals" presented at the Annual Training Meeting of the NYS Division of Veterans Services
- 2021**      "Healthy Hearing and You" Bi-Monthly Online-Class Sponsored by the NYS Department of Aging
- Nov 2021**      New York State Annual Convention: Three Presentations in Fulfillment of NYS Licensing Requirements  
"Infection Control for the Hearing Healthcare Professional"  
"NYS and Federal Laws and Regulations"  
"Looping and Other Assistive Listening Devices"
- Oct 2020**      "Interdisciplinary Approach to Tinnitus Evaluation and Treatment" NYSSLHA Annual Convention
- 2018**      "Know your VA Disability Rights: Hearing Loss and Tinnitus", presented to various Veterans' Organizations in Orange County, NY
- July 2017**      "Communicating with the Hearing-Impaired during Emergency Situations" Orange County NY Medical Reserve Corps
- Nov. 2016**      "Incorporating TeleAudiometry into Your Practice Using the tele-iAudiometer" Poster Presentation, National Convention Amer Speech Language Hearing Assoc.
- May 2010**      "Ototoxicity: Your Ears on Drugs" Presentation to HLAA Westchester, NY
- Mar. 2010**      "Living Better with Hearing Loss," Member, Panel Discussion. HLAA, Westchester, NY
- Feb. 2009**      "Adapting to Hearing Loss" North Salem NY Senior Center
- Oct. 2008**      "Hearing Aid Technology" Question and Answer lecture, HLAA Westchester.
- Sept. 2008**      "Healthy Hearing": Series of Five Lectures presented at the Somers, NY Public Library
- Feb. 2008**      "An Evening with An Audiologist" Presented at Chapel Hill Homeowners Association
- Apr., 2006**      "Aural Rehabilitation: More than Just Lip Reading." SHHH Chapter Boca Raton, Florida,
- Apr., 2001**      "The Efficacy of Using Chirp Stimuli in Notched Noise to Obtain Frequency Specific Auditory Brainstem Responses" Poster Presentation National Convention AAA
- Jan. 2001**      "The Best Fit for Your Hearing Loss" Panelist, SHHH Chapter, Delray Beach, Florida,
- June 2000**      "Hearing Loss and Dizziness in the Patient with Traumatic Brain Injury." Pinecrest, FL
- Sept. 2000**      "Digital Hearing Aids: Are They for Everyone?" SHHH Chapter, Boca Raton, Florida

## PUBLICATIONS, RESEARCH PROJECTS & EDITORIAL AFFILIATIONS

- 2018**      Peer Reviewer, On-Line Journal of Audiology, medcraveonline.org
- 2011-**      Authored numerous articles on Hearing loss for local newspapers and magazines  
**Present**      as well as articles on Tinnitus for the American Tinnitus Association
- Present**      Consultant, Guidepoint Global Advisors
- Present**      The Internet Journal of Allied Health Sciences and Practice, Review Panel
- 2009-10**      Blogger, Better Hearing Institute: [www.betterhearing.org](http://www.betterhearing.org)
- 2008-09**      "Expert" Audiologist, AllExperts.com
- 2009**      "Ototoxicity" The NYS Reporter, Hearing Loss Association of America, NYS Chapter
- 2005-06**      Care2Learn, online HealthNow: Author/Peer Reviewer, Continuing Education
- 2002-3**      "Cochlear Implants and Music Recognition." In collaboration with Ali Danesh, Ph.D.  
Research Project at Florida Atlantic University

## **AFFILIATIONS and MEMBERSHIPS**

- 1992-Present** American Speech Language Hearing Association, Lifetime Certified Member  
**2021-2022** Member, New York State Speech Language Hearing Association  
**2016** Member, ASHA Special Interest Group (SIG) 18 – Telepractice  
**2013-Present** Tinnitus Support Counselor, American Tinnitus Association  
**2004-14** American Academy of Audiology, Fellow  
**2013** Working Group for QA and PQRI, American Academy of Audiology  
**2008-13** Professional Advisor, Hearing Loss Association of America, Westchester Chapter  
**2010-13** Practice Compliance Committee, Group Leader, American Academy of Audiology  
**2010-13** Membership Committee, Volunteer Member, American Academy of Audiology  
**2010-13** Resume Review Sub-Committee, Chair. American Academy of Audiology  
**2004-10** American Board of Audiology, Board Certification  
**2004-06** Committee for Continuing Education, American Academy of Audiology,  
**2006-10** Marketing Committee, American Board of Audiology,  
**2003-04** Academy of Dispensing Audiologists, Associate Fellow  
**2003-04** New York State Speech-Language-Hearing Association, Member  
**2003-04** Self-Help for the Hard of Hearing, Professional Member  
**2003-04** Association of Adult Musicians with Hearing Loss: Member, Board of Directors, Chair of Advocacy Committee  
**2004** Association of Medical Professionals with Hearing Loss, Co-Chair, Fundraising Committee  
**2002** Nominee, Member-at-Large, American Board of Audiology  
**2002** Founding Member, Massachusetts Academy of Audiology  
**1999** National Association of Future Doctors of Audiology, Member  
**1997-98** Florida Speech Language and Hearing Association, Member  
**1994** Advisory Committee in Audiology, American Speech Language Hearing Association.  
**1994** Affiliate, Special Interest Group 6: "Hearing and Hearing Disorders, Physiology and Psychoacoustics." American Speech Language Hearing Association  
**1993-94** Allied Health Staff, JFK Medical Center, Atlantis, Florida

## **LICENSES AND CERTIFICATES**

- Certificate of Clinical Competence in Audiology, American Speech Language Hearing Association  
New York State Licenses Audiology, #001314 NYS Hearing Aid Dispenser 14000018600  
Florida Audiology License #AY2456  
Certified Health Coach, National Society of Health Coaches  
Mindfulness-Based Cognitive Therapy Practitioner - Certificate